



What is the Case Management Housing program and who is eligible?

1,138
Total
Households
Served

913
Families Served
528
Individuals with
Disabilities Served

127
Senior
Households
Served

About the Program:

Utah Community Action's Case Management and Housing programs are targeted towards the community's most vulnerable populations to obtain or maintain safe, stable and affordable housing. This process includes assessing need, providing timely interventions and resources, empowering families and individuals with transferable skills and knowledge, and reducing inter-generational poverty. To accomplish these outcomes case managers work with clients on obtaining and maintaining employment, access to education, health and well-being opportunities.

Services:

Diversion, case management, rental assistance, housing location and financial education.

Eligibility:

Services are available to residents of Salt Lake or Tooele Counties who are experiencing a temporary financial crisis, due to circumstances that are out of their control.

Priorities are given to:

Families with children, single parent households, seniors, individuals with disabilities, Veterans, victims of domestic violence, and currently or formerly homeless individuals or families.

How to Apply:

To see if you are eligible for Case Management and Housing assistance, please call **801.359.2444** to receive an over-the-phone assessment. Walk-in assessments can be given at 764 South 200 West, Salt Lake City. Both over-the-phone and walk-in assessments are available: Monday-Friday, 8:30 am to 5:00 pm.



For more information about services, eligibility and affordable housing listings, call **801.359.2444**, or visit www.utahca.org/housing-case-management, or email housingassistance@utahca.org.



OPERATION RIO GRANDE SERVICES

In partnership with Operation Rio Grande, Utah Community Action (UCA) is providing Diversion and Housing Case Management services to clients within the Rio Grande area.

Diversion and Housing Case Management:

As part of Operation Rio Grande, UCA is offering eligible clients Diversion (helping clients find alternative housing with friends, family or other situations) or Housing Case Management (which may include short-term deposit and rent assistance into an un-subsidized unit, along with supportive services).

Eligibility:

Potential clients must demonstrate that they are currently homeless (living on the streets, camping or staying at a shelter).

Services:

UCA Operation Rio Grande services will include: Diversion and Housing Case Management Staffing, Community Resource Referrals, Direct Client Assistance (transportation and food for the purpose of a Diversion) and Housing Costs (Identification Costs, Rental Application Fees, Deposits and Rent).

Hours, Location and Contact Information:

Potential clients can be assessed for services by visiting **The Road Home** or **Weigand Homeless Resource Center, 437 West 200 South, SLC, 84101, Monday-Friday, 8 am – 11:30 am and 12:30 pm – 3:30 pm**. To speak with an Operation Rio Grande, UCA staff member, call **801.891.6964**. Appointments are available by calling **801.359.2444**.

Our Overall Success Since August 2017 to December 2017:

We have assessed **494** clients, of which **189** (or 38%) have been referred to UCA's Housing Case Management, **130** (or 26%) have been Diverted, and **66** (or 13%) have been housed.



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